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PATENT APPLICATION  
Do. No. 2705-90

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Ilya Umansky, Neil Joffe, Shamin Sharifuddin Pirzada, and Dhaval N. Shah

Serial No. 09/492,423 Examiner: Hsu, Alpus

Confirmation No. 9857

Filed: January 27, 2000 Group Art Unit: 2665

For: **VOICE OVER INTERNET PROTOCOL CALL FALLBACK FOR QUALITY OF SERVICE DEGRADATION**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**  
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Technology Center 2600

**RESPONSE TO OFFICE ACTION**

Responsive to the Office Action, dated October 31, 2003, please amend the application as follows.

Amendments to the claims begin on page 2 of this paper.  
Remarks begin on page 12 of this paper.

04/07/2004 MDAHTE1 00000009 09492423  
01 FC:1202 90.00 OP  
02 FC:1201 86.00 OP

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